







### **The Team**



### 12 @ HQ

(2+6 = 8 CONTRIBUTE A LOT TO MKTG) CEO, CTO, CLO, **DM, MM**, SE, OM, LM



# and.....





# **300 Leaders**



### 9 Master Leaders directly support the leader base



### So... the people stack is pretty epic!

 

# **TWO FUNNELS TO GROW THE BUSINESS**

- Leader Scouting (Recruiting) Paid Customers (Enrollees)
- There's a lot of overlap.



### LEADER SCOUTING



# HOW WE GET LEADERS

#### NOTHING TOO COMPLICATED HERE, BUT WE DO IT BIG.

Paid Marketing Thought Leadership Spread the Word The most systematic of our recruitment efforts, thus far mostly used Facebook ads. Our unpaid Facebook presence has been a key part of recruiting + blog coming this month! Leverage 300 leaders and their enrollees to spread the word (a lot!) both online and offline.



### There are many parts to the leader funnel

n# of potential leaders apply (applicants)

x% of applicants become a leader

Multiple steps and costs to make this happen

x% of leaders propose classes each season

x% of leaders actively fill and run a class

# of classes each leader leads

x% of leaders churn



# All of these buckets can be changed

n# of potential leaders apply (applicants)	Cost per leader application (good or not)
x% of applicants become a leader	Raise quality of applicants
x% of leaders propose classes each season	Improve culture, conversation, and success
x% of leaders actively run a class	Get more enrollees!
# of classes each leader leads	Get more enrollees!
x% of leaders churn	Improve everything :)



# ENROLLMENT



# HOW WE FILL THE CLASSES

#### ALL ENROLLEES COME TO US VIA UNPAID CHANNELS AT THE MOMENT.

#### <u>TRIALS</u>

Leaders Personal Outreach	A leader's personal network is a major driver of the enrollment for their class.
E-mail	Constant email drip with activities, and then push the trials, value, etc.
Spread the Word	Support 300 leaders and their enrollees in spreading the word (a lot!) both online and offline.
Thought Leadership	Our Facebook presence has been a key part of generating leads, trials, and paid enrollees

#### <u>PAID</u>

Leader Follow-upWe encourage and support leaders heavily in following up via text, email, and socialE-mailContinue the email drip before and after the trial (early bird through last minute)



# The enrollment funnel is more straightforward (for now)

awareness

lead (email list)

attend a trial class

paid enrollee

retain the enrollees



# Currently, it's an all-team effort

awareness	Thought leadership and spread the word
lead (email list)	Awareness creates leads and trials
attend a trial class	Trial classes drive enrollees
paid enrollee	Emails drive paid & trial enrollment before and after trials
retain the enrollees	Retain customers through email, content, and experience



The hope for marketing is that we can continue to lower the burden on leaders to fill classes so they can focus on leading.



# THANKS, SEE YOU OUTSIDE!

